Submit

WARRANTY CLAIM FORM

Date: _____

RGA # _____

7040 South Highway 11 Westminster, SC 29693 Toll Free **(888) 946-3330** **(864) 647-1119** FAX **(864) 647-6195** E-MAIL Warranty@lift-tekelecar.com

DEALER INFORMATION

Dealer _____ **(Customer #)** _____

Address _____

City _____ **State** _____ **Zip Code** _____

Phone _____ **Fax** _____

E-mail Address: _____

Warranty Administrator _____

Servicing Dealer _____

(if different than above)

End User _____

LTI PRODUCT INFORMATION

Product Identification# & Serial #: _____

Date Code _____

OEM Part# _____ (Replacement parts only) _____

Installation Date: **Failure Date:**

FAILURE INFORMATION

Parts that Caused the Problem

Complete Description of Problem and Solution

WORK ORDER INFORMATION

Labor Hrs Claimed: _____ **Travel Hrs Claimed:** _____

Troubleshooting Hrs: _____ **Labor Rate:** _____

Total Labor _____

Claim, Work Order, or Invoice No.

TRUCK INFORMATION

Lift Truck _____

Make & Model _____

Truck Serial No. _____ **Hour Meter Reading** _____

Aux Relief PSI: **Volume** **Gpm:**

FAILED PART INFORMATION

Qty	Failed Part	Description	$

Total Parts _____

Total Claim _____

FORM INSTRUCTIONS

E-mail claim to: warranty@lift-tekelecar.com

Fill out Claim and Fax to: 864-647-6195

***Or* mail to: 7040 South Hwy 11, Westminster SC 29693**

***File Claims within thirty (30) days of failure.**

***Identify Product by Lift Technologies PID / Serial Number (Only those properly identified can be considered for warranty)**

*Lift Technologies **masts** are warranted for 12 months from date of installation, 2000 hours or 18 months from the date of shipment from Lift Technologies.

*Lift Technologies **attachment** warranty is 24 months from installation, 3000 hours or 30 months from date of shipment from Lift Technologies - whichever comes first.

*Service parts are warranted for 12 months from the date of purchase (Includes stock parts). No labor or travel reimbursement for “Part Warranty claims”.

*Lift-Tek does not reimburse FRT charges on replacement parts; no credit for oil or misc. supplies.

*Credits issued at 70% of the Dealers published labor rate per Payout Schedule.

*Replacement parts purchased from Lift Technologies reimbursed at Dealer / OEM cost.

NOTE: Retain all parts until you receive an RGA (return goods authorization) from Lift Technologies. Parts must be returned to LTI within 30 days.