



A division of 

7040 South Highway 11 Westminster, SC 29693 Toll Free (888) 946-3330 (864) 647-1119 FAX (864) 647-6195 E-MAIL Warranty@lift-tekelecar.com

WARRANTY CLAIM FORM

Date: _____

RGA # _____

DEALER INFORMATION

Dealer _____ (Customer #) _____
 Address _____
 City _____ State _____ Zip Code _____
 Phone _____ Fax _____
 E-mail Address: _____
 Warranty Administrator _____
 Servicing Dealer _____
 (if different than above)
 End User _____

LTI PRODUCT INFORMATION

Product Identification# & Serial #: _____
 Date Code _____
 OEM Part# _____ (Replacement parts only) _____
 Installation Date: _____ Failure Date: _____

FAILURE INFORMATION

Parts that Caused the Problem

Complete Description of Problem and Solution

WORK ORDER INFORMATION

Labor Hrs Claimed: _____ Travel Hrs Claimed: _____
 Troubleshooting Hrs: _____ Labor Rate: _____
 Total Labor _____

Claim, Work Order, or Invoice No. _____

TRUCK INFORMATION

Lift Truck _____
 Make & Model _____
 Truck Serial No. _____ Hour Meter Reading _____
 Aux Relief PSI: _____ Volume _____ Gpm: _____

FAILED PART INFORMATION

Qty	Failed Part	Description	\$
Total Parts			_____
Total Claim			_____

FORM INSTRUCTIONS

E-mail claim to: warranty@lift-tekelecar.com
 Fill out Claim and Fax to: 864-647-6195
 Or mail to: 7040 South Hwy 11, Westminster SC 29693

***File Claims within thirty (30) days of failure.**

***Identify Product by Lift Technologies PID / Serial Number (Only those properly identified can be considered for warranty)**

*Lift Technologies **masts** are warranted for 12 months from date of installation, 2000 hours or 18 months from the date of shipment from Lift Technologies.

*Lift Technologies **attachment** warranty is 24 months from installation, 3000 hours or 30 months from date of shipment from Lift Technologies - whichever comes first.

*Service parts are warranted for 12 months from the date of purchase (Includes stock parts). No labor or travel reimbursement for "Part Warranty claims".

*Lift-Tek does not reimburse FRT charges on replacement parts; no credit for oil or misc. supplies.

*Credits issued at 70% of the Dealers published labor rate per Payout Schedule.

*Replacement parts purchased from Lift Technologies reimbursed at Dealer / OEM cost.

NOTE: Retain all parts until you receive an RGA (return goods authorization) from Lift Technologies. Parts must be returned to LTI within 30 days.